



Farmer and Merchants Mutual Telephone Company (Farmtel Communications) is based in Wayland, IA. We reach a wide area across Southeast Iowa with our Fiber Optic, Coaxial, and Fixed Wireless Plant. Our Company operates successfully by putting our customers first and viewing our people as our greatest strength.

Farmtel Communications provides Telephone, Fiber Optic Internet, IPTV, Coaxial Tv, and Fixed Wireless Broadband services in Wayland, Winfield, Mt. Union, Richland, Hedrick, Mt. Pleasant, Salem, Fremont, and the Ottumwa Area among many others. We have a large footprint with different services provided in different areas.

POSITION: OUTSIDE PLANT TECHNICION

WORKPLACE REQUIREMENTS

An Outside Plant Technician's primary responsibilities' include but are not limited to; installation and repair of customer premise equipment, ability to troubleshoot network and equipment issues, access fixed wireless equipment at elevated locations to install/restore services, locate cable, and fix cable plant issues like damaged pedestals or cut cable. Must demonstrate the ability to work well with others and embrace a rapid changing work environment.

- Install, repair, and maintain Phone services, Fiber Optic circuits/cabling, Fixed Wireless network equipment, IPTV equipment, Coaxial cable plant/equipment, and customer owned equipment.
- Completes service orders, trouble-tickets, and general service issues.
- Splice, terminate, and maintain fiber-optic, ethernet, and coaxial cable.
- Maintain Cable Plant records when required.
- Locate underground cable plant when needed.
- Must be flexible in ability and mindset to handle all aspects of Farmtel Communications Business.
- May require overtime/on call, possibility of evenings, weekends, and holidays.

PERSONAL REQUIREMENTS

- Must have the ability to operate hand tools, lift and carry up to 50 pounds, and climb ladders
- Knowledge and Experience in Telecom/IT Field, Tower Climbing Experience a plus
- Possessing an acute attention to detail
- Work well independently, with minimal supervision
- Self-Motivated to learn new skills and take on new tasks
- Problem solving at a high level
- Take notes and reference them to work through issues that may be encountered
- Must have an active drivers license

EDUCATION AND/OR EXPERIENCE REQUIREMENTS

- High School Diploma/GED Required
- 2 years of tech school or related work experience in Telcom/IT preferred

BENEFITS

- Medical
- Dental
- Vision
- Life Insurance
- 401k with Employer Match
- Disability
- Personal Time
- Paid Holidays